

(Smart meters continued from inside page.)

The sheer scale of the project requires meters to be installed in phases. When installers are scheduled in an area, customers will receive a 30-day notice outlining the benefits, the process and how to opt-out if they choose.

To learn more about smart meters visit mlgw.com/smartgrid.



Local small businesses are getting a boost from the smart meter project. Fred Johnson, President, Shelby Packaging and Logistics, holds a smart gas meter. His Arlington-based company is coordinating transport and delivery of the automated meters.

En Español: Encuentre este informativo, *Customer Connection*, traducido al español en nuestro sitio de red visitando mlgw.com/customerconnection.

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Community Calendar

March 18: "The Levitt Shell's 5 Fridays of Jazz" courtyard concert series at the Benjamin L. Hooks Central Library, 3030 Poplar; 6:30 – 9:30 p.m. Other dates are **April 1, April 15** and **April 29**. Call 901-415-2700 or search "#5FridaysofJazz" @Memphis-Library on Twitter.

April 9: "Kollierville Kite Day" at Hinton Park, 10524 East Holmes Rd., Collierville; 9 – 11 a.m.; prizes for oldest and youngest participant, and for kites that are unique, colorful and best homemade.

April 13-14: Southwest TN Community College Spring Career Fair at two locations: **April 13** at the Macon Cove Campus at I-40 and Sycamore View and **April 14** at the Union Avenue Campus, 737 Union; both days: 10 a.m. – 1 p.m. Employers can register at www.southwest.tn.edu.

April 15-17: Africa in April, Robert R. Church Park at Beale and 4th streets; admission: \$5.

Do you have a community event in the next eight weeks? Send an email to lgarlington@mlgw.org Make sure to include Community Calendar in the subject heading.



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Customer CONNECTION



PRODUCED MONTHLY BY MEMPHIS LIGHT, GAS AND WATER DIVISION

City rallies to aid Flint, Michigan residents with water problem

The city of Memphis, MLGW and FedEx recently sent 12,000 bottles of water to aid Flint, Michigan residents who are struggling with their city's water supply tainted by lead contamination.

Tri-State Defender President and Publisher Bernal E. Smith II called City Hall to see what Memphis could do. "This seemed like the most logical step," said Memphis Mayor Jim Strickland who said he hoped it would encourage others to act.

MLGW President and CEO Jerry Collins Jr. added, "We are fortunate to have clean drinking water in our city, and we believe that Flint residents will be able to recover as long as cities like ours continue to help." FedEx generously agreed to ship the water at no cost.



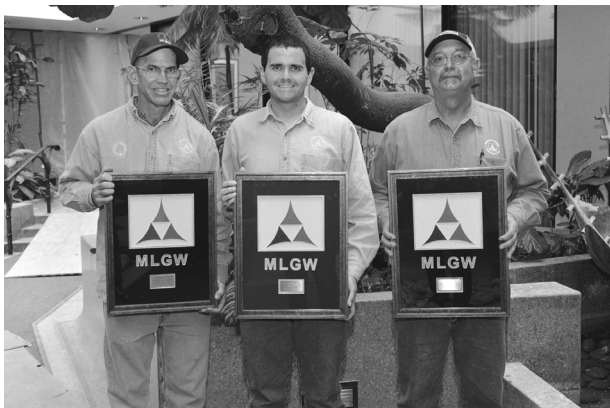
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(City rallies continued from front page.)

Smith is glad that the Bluff City stepped up to help the distressed community: "I would hope that if Memphis were suffering like Flint, other cities would reach out to us as well." Memphis and Shelby County have superior artesian supplied drinking water. To review MLGW's water scorecard, go to: mlgw.com/waterquality.

MLGW honors gas crew who helped elderly woman after robbery

The MLGW Board of Commissioners recognized Greg Cox, Taylor Dodson and Philip Crain for coming to the aid of a home robbery victim.



L to R: Philip Crain, Taylor Dodson and Greg Cox

The "bait and rob" men knocked on a woman's door on Dec. 14 and offered to cut down a tree for a price. After she paid one of the men in cash, the victim told police he stole her remaining cash she had tucked inside her housecoat pocket.

Staggering from her carport, the 85-year-old woman yelled, "I've been robbed" as the men drove off. The quick-thinking MLGW crew jotted down the tag number and gave police a description of the truck that led to one man's arrest. The crew had just repaired a gas leak at her home.

The woman, who asked not to be identified, called Cox, "the hero of my life. I could have been killed for that money."

Can you lip sync your favorite tune?

Consider strutting your stuff and competing in the upcoming Lip Sync Plus-1 gala. The fundraiser benefits the Plus-1 program which helps families in crisis with their utilities. MLGW is looking for talented lip-syncers to upload a 90-second video online. The community will vote on their favorites.



Online winners will compete for prizes in a live show against celebrity performers Memphis Mayor Jim Strickland, Food Network star Gina Neely, Mark "It's All Good" Goodfellow and WDIA's Bev Johnson.

The show is set for April 14 at the Hard Rock Café. Show tickets are \$75 per person. For more information, go to lipsyncplus.com.

MLGW rolling out one million smart meters

In the coming months, MLGW will begin installing nearly one million electric, gas and water meters on homes. Installations will continue for the next five years.

This is one of the largest modernization projects the utility has ever undertaken.

MLGW's meter upgrade program began in 2010 with a pilot and was expanded to 60,000 meters in 2014.

"Memphis and Shelby County joins communities across Tennessee and the nation who are using smart meters and benefiting from efficient utility service delivery, enhanced payment options and increased customer savings," said Jerry Collins Jr., MLGW President and CEO.

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