

## Summer Energy Saving Tips

- Check your air conditioner's filter every time you receive your utility bill. Look for a dust build-up that can restrict the airflow and place stress on the system. This added stress places wear and tear on the unit, and increases operation costs. Filters can be washable or disposable. Most hardware stores carry inexpensive, fiberglass filters that are disposable. Measure the existing filter or filter opening. You want to buy the proper fitting filter. If fitting is not correct, it will not filter the debris. It is best to keep several filters on hand.
- Always replace the filter cover. By creating a tight seal around the filter opening, you can block any unconditioned air that is being pulled into the unit. The stress of having to cool this warm air causes the efficiency to drop and a loss of effectiveness of the cooling process.



- Set the thermostat at 78° degrees or higher for the most energy efficient operation. Each degree below this setting adds 6 percent to your cooling costs.
- Use fans to move the air inside your home. This gives the sensation that it is 5 degrees cooler than the actual temperature.

(Troubleshooter, continued)



the proper crew can be assigned. In the case above, replacing the pole would take several hours.

Billy continues, "A lot of times, if the line switch is blown and I don't find anything wrong, than I can switch it back on. Squirrels, coons, birds, all kinds of things regularly blow the switches."

He says working storms is hard work, but satisfying. "During a storm you feel like you're really helping people." The job does have its dangers – live wires, dogs, etc. "Because you are by yourself, you have to be really aware of your surroundings and make sure you've done all the required safety measures."

## Community Calendar

**June 20** – Power Hour, MLGW Administration Bldg. Auditorium, 220 S. Main, 6 p.m. Utility officials discuss relevant topics and answer community questions. [mlgw.com/powerhour](http://mlgw.com/powerhour).

**July 9-28** – Hamilton, Orpheum Theater, 203 S. Main St., Memphis 38103. For ticket and showtime information, visit: <https://orpheum-memphis.com/event/hamilton-2019>.

**July 20** – 31st Annual WEVL Blues on the Bluff, 374 Metal Museum Dr., Memphis 38106. 6 p.m. Admission: \$25, kids 12 and under \$12 at the gate. For more info, visit [wevl.org](http://wevl.org).

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## Customer Connection

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### The Job of a Troubleshooter

During outages, you may hear us say, "a Troubleshooter" (or Trouble Man) has been dispatched. Troubleshooters are linemen who are first on the scene when there's an outage. When there aren't outages, their day-to-day work involves dropping service lines for tree trimmers, checking connections for customers with blinking lights, re-fusing poles after disruption from squirrels, etc.

Basically, whenever there is an electric problem, we send a Trouble Man first. (For the record, we currently do not have any women working as Troubleshooter Linemen.)

"Let's say a whole neighborhood is out. I ride down the streets and look for our primary wires until I locate the problem," Trouble Man Billy Dunlap, who has been with MLGW for almost 19 years, says. "If a pole is broken at the end of the line, often I can cut a jumper and close the switch and get a percentage of the neighborhood back on."

So, he restores what he can, often in just a few minutes, and then reports the larger issue so that

(continued inside)

### 2018 MLGW Art Contest Winners

For 2018, there was a twist in the traditional MLGW art contest and we requested students to help us create a specific character, the Blue Flame Superhero, to learn about gas safety and conservation while promoting the theme of "a blue flame being a safe flame."

All students enrolled in grades K-12 attending any school or home-schooled within Shelby County were eligible to enter. Three highly experienced judges from outside MLGW evaluated the pieces based on creativity, originality and adherence to the contest rules. Both, winning students and their teachers, received a \$125 art gift certificate.



2018 MLGW Art Contest Winners from left to right: Julian Ward, Tiera Wren and Romey Walkley. Jaylen Mark not pictured.

**The four winners of the MLGW 2018 "Blue Flame" Art Contest were:**

**K-2:** Tiera Wren, 2nd Grade, KIPP Memphis Academy Elementary

**3-5:** Romey Walkley, 5th Grade, Snowden School

**6-8:** Julian Ward, 6th Grade, Grizzlies Preparatory Charter School

**9-12:** Jaylen Mark, 9th Grade, Central High School

### Power Supply Advisory Team meeting

MLGW President and CEO J.T. Young recently led the first meeting of the Power Supply Advisory Team, a 21-member team of government, business and community leaders who will provide inform on MLGW's Integrated Resource Plan.

The plan is part of an industry standard approach for utilities to assess optimal resources needed for the long-term electricity supply to meet the needs of their customers.

The team's next meeting will be held at the Benjamin L. Hooks Central Library, 3030 Poplar Ave, at 10 a.m. on June 6. The public is invited to attend.



