

Understand Utility Charges

Each MLGW service has a minimum charge, regardless of usage, that helps pay for recurring costs related to maintenance, payment processing and customer service.

Visit mlgw.com/residential/residentialrates to learn more.

MLGW's Minimum Fixed Charges

Service Charge					
Electric	\$11.89 (\$13.49 service charge, less \$1.60 hydro allocation)				
Gas	\$10.22				
Meter Size	3/8"	3/4"	1"	1 1/2"	2"
Water W-1*	\$8.09	\$11.68	\$20.71	\$46.59	\$82.84
(Minimum rates within city limits)					
Water W-2*	\$11.26	\$16.20	\$28.83	\$64.83	\$115.24
(Minimum rates outside city limits)					

* Charge determined by customer's location.

SERVING YOU IS WHAT WE DO

Community Calendar

Oct. 12: Midtown Healthy Community Day, Methodist University Hospital-Shorb Tower Parking Lot, 1265 Union, 9 a.m. to noon. For more information, call 478-2892.

Nov. 2: India Fest, 10 a.m. to 9 p.m., Agricenter International, 7777 Walnut Grove. For more information, visit: indiafestmemphis.org.

Nov. 7: Germantown Senior Expo, 9 a.m. to 2 p.m., Germantown Performing Arts Center, 1801 Exeter Road. For more information, call 751-7638.

Nov. 15: Elvis Costello, The Graceland Soundstage, 3317 Elvis Presley Blvd., 7 p.m. to 10 p.m. For more information, call 332-3322.

Nov. 15-17: New Ballet's Nut Remix, Cannon Center for the Performing Arts, 255 N. Main. For more information, call 726-9225.

En Español: Encuentre este informativo, *Customer Connection*, traducido al español en nuestro sitio de red visitando mlgw.com/customerconnection.

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Customer CONNECTION



PRODUCED MONTHLY BY MEMPHIS LIGHT, GAS AND WATER DIVISION

MLGW A-Blazing Race Ready

On Friday, October 25, race teams will converge on the campus of the University of Memphis to compete in the 2019 A-Blazing Race, a model solar car race competition for students in grades six through 12.

The 2019 A-Blazing Race is part of Engineering Day, or E-Day, an annual open house hosted

by the Herff College of Engineering at the University of Memphis. To participate in the race, teams had to register and attend an engineering workshop at the MLGW Joyce Blackmon Training Center.

For the race, MLGW provides a kit containing a solar panel, battery holder and motor. Participants can use any other materials to design and build their solar powered vehicle.



(continued inside)



Each vehicle will race on a 20-meter course. Technical assistance with engineering design and solar energy is available.

The goal is to complete a race in the shortest possible time using available power. The race will consist of two divisions, grades six through eight and grades nine through 12. Teams can consist of four to eight youths. Schools are limited to two teams.

Trophies will be given for Speed (1st, 2nd and 3rd place) and Design (aesthetic award) and Notebook (documentation of design and build).

October Days of Service

October 2 is Energy Efficiency Day and it's a great day to commit to being more efficient and conserving energy to lower your utility bill. Consider: U.S. electricity use has remained constant in recent years even as the economy grew, thanks to energy efficiency. Also, according to the EPA, since 1992, ENERGY STAR® and its partners have helped families and businesses save more than \$450 billion in energy costs and over 3.5 trillion kWh of electricity, while reducing greenhouse gas emissions by 3.1 billion metric tons.

October 6-12 is Public Power Week, when public power utilities, like MLGW, help customers and stakeholders understand how they can better engage with their community-owned utility and benefit from all its offerings. Public power costs less. On average, a public power residential customer pays 11.5 cents per kilowatt hour compared to an investor-owned residential customer who pays 13.2 cents per kilowatt hour.

October 7-11 is Customer Service Week. MLGW appreciates its customers. We are committed to being the trusted provider of exceptional customer value in the communities we serve.

Stay Tuned with Power Up Memphis

Power Up Memphis is a half-hour television program that features important news from Memphis Light, Gas and Water. Hosted by MLGW Vice President of Community & External Affairs Gale Jones Carson, each edition of *Power Up Memphis* features interviews on a wide range of subjects such as energy-saving information, vital safety tips, utility industry news and information on customer assistance programs.

In a recent episode, MLGW's Brad Gates, Lighting and Street Services, and Keenan Wilburn, Street Light Engineering, joined Carson to discuss the utility's dependable, maintenance-free illumination for your property. Also, Shelby County Trustee Regina Newman discussed the Financial Empowerment Center and the benefits of the center to the people of Shelby County.

Watch the latest episode at mlgw.com/powerupmemphis.

