

## MLGW raises funds for Mid-South Food Bank

MLGW raised \$41,300 for this year's Mid-South Food Bank's Operation Food Drive. From left to right, Liz Williams, Data Analytics and Software Integration; Vice President of Design, Construction and Delivery Cliff DeBerry, Estella Mayhue-Greer with the Mid-South Food Bank; MLGW President and CEO J.T. Young and MLGW Board Chairman Steven Wishnia.



## Get started on winter weatherization

There are plenty of things you can do in the winter to try to save on your heating and utility bill. But the best savings come from efforts you make before cold weather arrives.



### Here are some early weatherization ideas:

- Put more insulation in your attic (R38-rated and above) or under floors (R13+).
- Install a new energy-efficient furnace or water heater with Energy Star® endorsement.
- Find and caulk cracks around outside doors and windows. Weatherstrip around doors.

Visit [mlgw.com/residential/wintertips](http://mlgw.com/residential/wintertips).

*(Robots, continued)*

The event is sponsored yearly by MLGW's Junior Engineer/Professional Engineer (JEPE) program and TVA, which partner together to promote STEM education and involvement among the next generation of public power professionals.

Participating teams unleashed their creations to walk, crawl, carry loads or throw objects around the MLGW building lobby. Students and their teachers or sponsors were available to answer questions about their contraptions.

After the exhibition, students attended a lunch and a "Girl Power" networking event. Women in the engineering field talked to the students about working in the STEM world. The session is intended to encourage girls to explore STEM careers and help boys understand the value of a diverse professional environment.

## Got rusty water?

Memphis has pure, refreshing and tasteful water, considered to be of the highest quality. However, on rare occasions we'll see discolored water coming out of our faucets. This is what we normally classify as "rusty water." Rusty or brown water may look unpleasant and taste bad, but it is not usually a health concern. Normally rusty water events dissipate in four to six hours but could last longer depending on water usage in your area. If you experience discolored water longer than 24 hours, please call MLGW at 544-6549.

## Community Calendar

**Nov 13** – Alzheimer's & Dementia Services Conference, free. Bartlett Station Municipal Center, 5868 Stage Rd., 8:30 a.m. – 3:30 p.m.  
Info: [adsmemphis.org](http://adsmemphis.org) or 901-372-4585.

**Nov 13** – Caregiver's Rest Conference, For the Kingdom Camp Ground, 4100 Raleigh Millington Rd. The conference is free but prospects must register to attend at [caregiverrespite.org](http://caregiverrespite.org).

**Dec 18** – Christmas Baskets Giveaway/Help the Homeless, location TBD, various times.  
Info: 901-636-3207.

**Jan 6** – Shelby County Schools Optional Schools Fair, University of Memphis UC Ballroom 3rd floor, 1-4 p.m. Info: [scsk12.org/optional](http://scsk12.org/optional) or 901-416-5338.

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## Customer CONNECTION



PRODUCED MONTHLY BY MEMPHIS LIGHT, GAS AND WATER DIVISION

## Robots roamed at MLGW's Administration Building lobby



MLGW and TVA teamed up once again, giving students an opportunity to demonstrate their creativity and engineering skills. Teams of students from around the Memphis and Shelby County area displayed recently their robotics and LEGO creations.

Science, technology, engineering and mathematics (STEM) students presented their robotic constructions at the MLGW Administration Building.

*(continued inside)*

## Stay warm with MLGW's Winter Moratorium

When temperatures drop, seniors may experience difficulty paying their utility bill. MLGW does not want to see anyone left in the cold.

MLGW's Winter Moratorium provides senior (60+) and disabled customers uninterrupted utility service during the coldest months of the year (December 1 through March 1). This program does not relieve customers of their obligation to pay, but it does offer peace of mind with the promise of no cut-offs during the winter months.

In order to qualify, residential customers must show proof of age or disability and have a zero balance on their account at the close of business Friday, November 30.

Participating customers who have balances on their accounts at the end of the program will be eligible for an extended payment plan for up to three months.

Once customers have been approved for the Winter Moratorium, they are automatically re-enrolled each year if they have a zero balance at the close of business November 30. Previous customers will receive a reminder letter to clear balances in the mail early in October.

Customers can download a program brochure at [mlgw.com](http://mlgw.com), pick one up at any MLGW Community Office or have one mailed by calling 544-MLGW (6549).



## 'We All Can Help' campaign

There are girls in our community who are missing school because they don't have sanitary pads or tampons. Many girls, as young as 11, are embarrassed to attend school in Shelby County because they lack the proper 'necessities.'

As a response to the situation, MLGW's Council of Administrative Professionals (COAP) organized a donation campaign to gather items for local young women in need. The International Free and Accepted Modern Masons (IFAMM) and the Order of the Eastern Stars joined COAP's effort with donations to the drive.

Working together, we have been able to help these girls get back in school with the confidence they need.

