Hard hats off for a job well done!

Our customers are taking names and writing or calling in to say, “Thank you for a job well done.” MLGW customer Roger Johnson of Memphis called and bragged about the outstanding job that the MLGW crew did near his home in repairing a street light that had been out for two years. Way to go – Stevenson W., Carl F., Larry S. and Nick M., all with System Lighting and Maintenance.

Deborah Chandler Levy with Chandler Demolition Co. praised the exceptional and long-time work relationship that she has developed with Joy D., Electric Distribution. Levy wrote in part, “Joy is an expert at listening to her customer’s problem, getting an answer to whatever the problem might be, and responding to her customer in a very positive and timely manner every single time! It is not often that I encounter a person equipped with the personality and the skills to consistently deal with customers … in a positive and professional manner.”

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MLGW wins United Way’s “Best of the Best”

Leaders of the MLGW United Way campaign for 2017 presented a check for $612,327 during a recent MLGW Board of Commissioners meeting. MLGW won the “Best of the Best” Award for large companies for its 2017 United Way Campaign. This award is presented to the company with the highest donation to the Community Impact Fund. The Community Impact Fund allows United Way to make the biggest impact on poverty by strategically investing dollars in programs that affect education, financial stability and health. MLGW donated a total of $571,000.00 to the Community Impact Fund.

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MLGW holds Gas Safety Awareness Day

As part of National Safe Digging Month, Memphis Light, Gas and Water teamed up recently with six Lowe’s Home Improvement Stores in Memphis and Shelby County to promote natural gas safety awareness and “Call 811 Before You Dig.” The natural gas safety day is part of National Safe Digging Month observed across the country and in Tennessee in April.

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Remember MLGW’s weather-related Moratorium Policy

It is the policy of MLGW to not disconnect any residential accounts for non-payment whenever the forecast heat index will be 100 degrees Fahrenheit or above at any time during a 24-hour period. Or whenever the forecast heat index will be 95 degrees Fahrenheit or above at any time in a 24-hour period for customers 60 years of age or older, physically challenged, or customers certified as life-support dependents.

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