#### (TVA invests \$1 million continued from inside)

#### dent and CEO of MLGW.

Share the Pennies rounds MLGW customers' utility bills to the next full dollar amount. The additional amount, no matter how small, is then added to a fund managed by MIFA. These funds are then awarded to qualifying homeowners to assist with energy efficiency repairs to their homes.

For more information, please visit mifa.org/share-thepennies.

## 2017 Water Quality Report available in May

Want to check out the facts about the source and quality of your drinking water? MLGW's Annual Water Quality Report will be online in May at mlgw.com/waterquality.



**En Español:** Encuentre este informativo, *Customer Connection*, traducido al español en nuestro sitio de red visitando mlgw.com/customerconnection.

Interact with MLGW via: Pinterest, Twitter, Facebook, Blogspot and YouTube **Define Solution Just visit mlgw.com** and click on the logos.

#### (TVA invests \$1 million continued from inside)

dent and CEO of MLGW.

Share the Pennies rounds MLGW customers' utility bills to the next full dollar amount. The additional amount, no matter how small, is then added to a fund managed by MIFA. These funds are then awarded to qualifying homeowners to assist with energy efficiency repairs to their homes.

For more information, please visit mifa.org/share-thepennies.

#### 2017 Water Quality Report available in May

Want to check out the facts about the source and quality of your drinking water? MLGW's Annual Water Quality Report will be online in May at mlgw.com/waterquality.



En Español: Encuentre este informativo, *Customer Connection*, traducido al español en nuestro sitio de red visitando mlgw.com/customerconnection. Interact with MLGW via: Pinterest, Twitter, Facebook, Blogspot and YouTube **Del Face Facebook**, Blogspot and YouTube **Del F** 



**May 26:** Summer Symphony at the Live Garden. 6 - 10 p.m. Gates open 5:30 p.m., show starts 7:30 p.m. Lawn Tickets are \$30 adult/\$10 children. Info: 901-636-4107 or liveatthegarden.com/summersymphony.

May 31: 30 Thursdays: Botanical Bars - Stop and Smell the Rose'. Memphis Botanic Garden, 6 - 9 p.m. MBG members \$30/non-members \$40. Advanced tickets required. Tickets available at memphisbotanicgarden.com/30thursdays.

**June 2:** 9th Annual Garden Tour "Through Our Garden Gates," presented by the Memphis Area Master Gardeners, 9 a.m. - 4 p.m. Free to public, donations appreciated. Info: memphisareamastergardeners.org/togg.htm or 901-386-7539.

**June 17:** Benefit bridge games for Alzheimer's to be played all week of June 17 at MA Lightman Bridge Club, 912 Kelley Road, Memphis. Info: Diane at d1955g@aol.com.

**June 21:** Alzheimer's Awareness: The Longest Day is all about love for all those affected by Alzheimer's disease. Register to participate at alz.org/thelongestday.

Customer Reference Number: 5/18



# Dr. Martin Luther King Jr. Reflection Park is unveiled

On sunny and even muddy days, construction workers were busy getting the Dr. Martin Luther King Jr. Reflection Park ready on the southeast corner of MLGW's Administration Building. The former parking lot has been turned into a park-like setting with reflecting pools and historic images.

The sculpture "I Have Been to the Mountaintop,"



Crews worked long days and evenings for a timely opening of the Dr. Martin Luther King Jr. Reflection Park, at the corner of Second and Martin Luther King Jr. Ave. The site is now a public space for meditation and reflection and includes historical photos from the Ernest Withers Collection. by artist Richard Hunt, was moved from its previous location on Main Street in front of the Cannon Center for the Performing Arts and placed at this site.



**May 26:** Summer Symphony at the Live Garden. 6 - 10 p.m. Gates open 5:30 p.m., show starts 7:30 p.m. Lawn Tickets are \$30 adult/\$10 children. Info: 901-636-4107 or liveatthegarden.com/summersymphony.

May 31: 30 Thursdays: Botanical Bars - Stop and Smell the Rose'. Memphis Botanic Garden, 6 - 9 p.m. MBG members \$30/non-members \$40. Advanced tickets required. Tickets available at memphisbotanicgarden.com/30thursdays.

**June 2:** 9th Annual Garden Tour "Through Our Garden Gates," presented by the Memphis Area Master Gardeners, 9 a.m. - 4 p.m. Free to public, donations appreciated. Info: memphisareamastergardeners.org/togg.htm or 901-386-7539.

**June 17:** Benefit bridge games for Alzheimer's to be played all week of June 17 at MA Lightman Bridge Club, 912 Kelley Road, Memphis. Info: Diane at d1955g@aol.com.

**June 21:** Alzheimer's Awareness: The Longest Day is all about love for all those affected by Alzheimer's disease. Register to participate at alz.org/thelongestday.

Customer Reference Number: 5/18



Q





# Dr. Martin Luther King Jr. Reflection Park is unveiled

On sunny and even muddy days, construction workers were busy getting the Dr. Martin Luther King Jr. Reflection Park ready on the southeast corner of MLGW's Administration Building. The former parking lot has been turned into a park-like setting with reflecting pools and historic images.

The sculpture "I Have Been to the Mountaintop,"



Dr. Mail Martin Crews worked long days and evenings for a timely opening of the Dr. Martin Luther King Jr. Reflection Park, at the corner of Second and Martin Luther King Jr. Ave. The site is now a public space for meditation and reflection and includes historical photos from the Ernest Withers Collection.



# Customer CONNECTION

(TVA invests \$1 million continued from inside)

dent and CEO of MLGW.

Share the Pennies rounds MLGW customers' utility bills to the next full dollar amount. The additional amount, no matter how small, is then added to a fund managed by MIFA. These funds are then awarded to qualifying homeowners to assist with energy efficiency repairs to their homes.

For more information, please visit mifa.org/share-thepennies.

## 2017 Water Quality Report available in May

Want to check out the facts about the source and quality of your drinking water? MLGW's Annual Water Quality Report will be online in May at mlgw.com/waterquality.



**En Español:** Encuentre este informativo, *Customer Connection*, traducido al español en nuestro sitio de red visitando mlgw.com/customerconnection.

Interact with MLGW via: Pinterest, Twitter, Facebook, Blogspot and YouTube



**May 26:** Summer Symphony at the Live Garden. 6 - 10 p.m. Gates open 5:30 p.m., show starts 7:30 p.m. Lawn Tickets are \$30 adult/\$10 children. Info: 901-636-4107 or liveatthegarden.com/summersymphony.

**May 31:** 30 Thursdays: Botanical Bars - Stop and Smell the Rose'. Memphis Botanic Garden, 6 - 9 p.m. MBG members \$30/non-members \$40. Advanced tickets required. Tickets available at memphisbotanicgarden.com/30thursdays.

June 2: 9th Annual Garden Tour "Through Our Garden Gates," presented by the Memphis Area Master Gardeners, 9 a.m. - 4 p.m. Free to public, donations appreciated. Info: memphisareamastergardeners.org/togg.htm or 901-386-7539.

**June 17:** Benefit bridge games for Alzheimer's to be played all week of June 17 at MA Lightman Bridge Club, 912 Kelley Road, Memphis. Info: Diane at d1955g@aol.com.

**June 21:** Alzheimer's Awareness: The Longest Day is all about love for all those affected by Alzheimer's disease. Register to participate at alz.org/thelongestday.



#### PRODUCED MONTHLY BY MEMPHIS LIGHT, GAS AND WATER DIVISION

## Dr. Martin Luther King Jr. Reflection Park is unveiled

On sunny and even muddy days, construction workers were busy getting the Dr. Martin Luther King Jr. Reflection Park ready on the southeast corner of MLGW's Administration Building. The former parking lot has been turned into a park-like setting with reflecting pools and historic images.

The sculpture "I Have Been to the Mountaintop,"



Crews worked long days and evenings for a timely opening of the Dr. Martin Luther King Jr. Reflection Park, at the corner of Second and Martin Luther King Jr. Ave. The site is now a public space for meditation and reflection and includes historical photos from the Ernest Withers Collection. by artist Richard Hunt, was moved from its previous location on Main Street in front of the Cannon Center for the Performing Arts and placed at this site.

## MLGW unveils historic marker at home of sanitation worker

On March 29, at 968 Meagher, the Shelby County Historical Commission and Memphis Light, Gas and Water unveiled a historic marker to recognize the historical significance of sanitation worker

Joe C. Warren's home MLGW pur-chased the home

organizer and



member in June 2017. In his honor, MLGW has been maintaining the home, and as part of preserving the property, asbestos was removed and new siding installed last year.

Warren marched alongside Dr. Martin Luther King Jr. in the 1968 Sanitation Strike in Memphis. Along with eight other original sanitation workers, Warren was honored at the White House by President Barack Obama in April 2011. They were also inducted into the Department of Labor's Labor Hall of Fame.

Warren, a WWII veteran, was fired along with 32 others by the City of Memphis Sanitation Department in 1965 for alleged employment violations.

Warren passed away at the age of 91 in July 2012.

#### MLGW unveils historic marker at home of sanitation worker

On March 29, at 968 Meagher, the Shelby County Historical Commission and Memphis Light, Gas and Water unveiled a historic marker to recognize the historical significance of sanitation worker

Joe C. Warren's home.

MLGW purchased the home of the late union organizer and AFSCME Memphis Local 1733



member in June 2017. In his honor, MLGW has been maintaining the home, and as part of preserving the property, asbestos was removed and new siding installed last year.

Warren marched alongside Dr. Martin Luther King Jr. in the 1968 Sanitation Strike in Memphis. Along with eight other original sanitation workers, Warren was honored at the White House by President Barack Obama in April 2011. They were also inducted into the Department of Labor's Labor Hall of Fame.

Warren, a WWII veteran, was fired along with 32 others by the City of Memphis Sanitation Department in 1965 for alleged employment violations.

Warren passed away at the age of 91 in July 2012.

# 2018 water survey ranks MLGW among the best in rates

#### and charges

A recent national survey conducted by Austin Water for bill and rate comparisons in selected U.S. cities ranked MLGW among the lowest



in three categories: Residential-Combined, Commercial Class-Water and Commercial Class-Wastewater.

MLGW ranked first in the total monthly combined water and sewer bill for a customer using 5,800 gallons of water and 4,000 gallons of sewer. The total bill for Memphis was \$28.26. Broken down the water cost is \$15.71 and the sewer cost is \$12.55, including sales tax.

The utility ranked third in the average monthly bill comparison for the Water Commercial class.

For the wastewater commercial class, MLGW ranked fifth in a comparison with 29 other cities.

Memphis has an abundant supply of naturally pure, high quality water, and MLGW operates one of the largest artesian water systems in the world. The City of Memphis Public Works Department provides the area with wastewater treatment facilities.

### TVA invests \$1 million in MLGW's Share the Pennies home weatherization program

The Tennessee Valley Authority (TVA) announced plans to invest in the new Share the Pennies home



MLGW President and CEO J.T. Young, pictured center right with representatives from TVA, MIFA and MLĞW. weatheriza-

tion program for low income residents in Memphis and Shelby County. The program is sponsored by Memphis Light, Gas and Water and Metropolitan Inter-Faith Association (MIFA).

TVA's support over the next two years will help MLGW's Share the Pennies program weatherize about 400 homes in 18 months at no cost to the homeowners. The TVA contribution increases the average amount per home up to \$8,000 for weatherization and energy-efficiency repairs.

"TVA's support means an additional \$1 million for the program, additional jobs in the community and more improvements made to each home. As partners, our goal is to make this a sustainable program for the community," said J.T. Young, Presi-(continued on back)

#### 2018 water survey ranks MLGW among the best in rates and charges

A recent national survey conducted by Austin Water for bill and rate comparisons in selected U.S. cities ranked MLGW among the lowest



in three categories: Residential-Combined, Commercial Class-Water and Commercial Class-Wastewater.

MLGW ranked first in the total monthly combined water and sewer bill for a customer using 5,800 gallons of water and 4,000 gallons of sewer. The total bill for Memphis was \$28.26. Broken down the water cost is \$15.71 and the sewer cost is \$12.55, including sales tax.

The utility ranked third in the average monthly bill comparison for the Water Commercial class.

For the wastewater commercial class, MLGW ranked fifth in a comparison with 29 other cities.

Memphis has an abundant supply of naturally pure, high quality water, and MLGW operates one of the largest artesian water systems in the world. The City of Memphis Public Works Department provides the area with wastewater treatment facilities.

## TVA invests \$1 million in **MLGW's Share the Pennies** home weatherization program

The Tennessee Valley Authority (TVA) announced plans to invest in the new Share the Pennies home

weatheriza-



MLGW President and CEO J.T. Young, pictured center right with representatives from TVA, MIFA and MLĞW.

tion program for low income residents in Memphis and Shelby County. The program is sponsored by Memphis Light, Gas and Water and Metropolitan Inter-Faith Association (MIFA).

TVA's support over the next two years will help MLGW's Share the Pennies program weatherize about 400 homes in 18 months at no cost to the homeowners. The TVA contribution increases the average amount per home up to \$8,000 for weatherization and energy-efficiency repairs.

"TVA's support means an additional \$1 million for the program, additional jobs in the community and more improvements made to each home. As partners, our goal is to make this a sustainable pro-gram for the community," said J.T. Young, Presi (continued on back)

MLGW unveils historic marker at home of sanitation worker

On March 29, at 968 Meagher, the Shelby County

2018 water survey ranks MLGW among the best in rates and charges

TVA invests \$1 million in **MLGW's Share the Pennies** home weatherization program

Historical Commission and Memphis Light, Gas and Water unveiled a historic marker to recognize the historical significance of sanitation worker

Joe C. Warren's home.





member in June 2017. In his honor, MLGW has been maintaining the home, and as part of preserving the property, asbestos was removed and new siding installed last year.

Warren marched alongside Dr. Martin Luther King Jr. in the 1968 Sanitation Strike in Memphis. Along with eight other original sanitation workers, Warren was honored at the White House by President Barack Obama in April 2011. They were also inducted into the Department of Labor's Labor Hall of Fame.

Warren, a WWII veteran, was fired along with 32 others by the City of Memphis Sanitation Department in 1965 for alleged employment violations.

Warren passed away at the age of 91 in July 2012.

A recent national survey conducted by Austin Water for bill and rate comparisons in selected U.S. cities ranked MLGW among the lowest



in three categories: Residential-Combined, Commercial Class-Water and Commercial Class-Wastewater.

MLGW ranked first in the total monthly combined water and sewer bill for a customer using 5,800 gallons of water and 4,000 gallons of sewer. The total bill for Memphis was \$28.26. Broken down the water cost is \$15.71 and the sewer cost is \$12.55, including sales tax.

The utility ranked third in the average monthly bill comparison for the Water Commercial class.

For the wastewater commercial class, MLGW ranked fifth in a comparison with 29 other cities.

Memphis has an abundant supply of naturally pure, high quality water, and MLGW operates one of the largest artesian water systems in the world. The City of Memphis Public Works Department provides the area with wastewater treatment facilities.

The Tennessee Valley Authority (TVA) announced plans to invest in the new Share the Pennies home weatheriza-



MLGW President and CEO J.T. Young, pictured center right with representatives from TVA, MIFA and MLĞW.

tion program for low income residents in Memphis and Shelby County. The program is sponsored by Memphis Light, Gas and Water and Metropolitan Inter-Faith Association (MIFA).

TVA's support over the next two years will help MLGW's Share the Pennies program weatherize about 400 homes in 18 months at no cost to the homeowners. The TVA contribution increases the average amount per home up to \$8,000 for weatherization and energy-efficiency repairs.

"TVA's support means an additional \$1 million for the program, additional jobs in the community and more improvements made to each home. As partners, our goal is to make this a sustainable program for the community," said J.T. Young, Presi (continued on back)