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Pictured holding the TMEPA Community Service Award are Jerry Collins Jr., President and CEO, and MLGW Board Chairman Rick Masson.

En Español: Encuentre este informativo, *Customer Connection*, traducido al español en nuestro sitio de red visitando mlgw.com/customerconnection.

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Just visit mlgw.com and click on the logos.

Community Calendar

October 10: 5th Annual "Swing for Success" Golf Scramble, Glen Eagle Golf Course. Registration at noon; Shotgun at 1 p.m. Info: 262-8642 or ucanofmemphis.org.

October 10-12: 42nd Annual Juried Crafts Fair, The Pink Palace Museum, 3050 Central Ave. Various times. Info: 636-2408 or johnandsally@bellsouth.net.

October 11: 10th Annual Le Bonheur Pumpkin Run 5K. Starts at 1000 Ridgeway Loop, registration begins at 7:30 a.m. Info: 287-5988 or pumpkinrun.org.

October 19: 2014 STEP UP Walk/Picnic for Down Syndrome Awareness, Memphis Botanic Garden. 12-4 p.m. Info: 547-7588 or admin@dsamemphis.org.

October 25: 22nd Annual Komen Memphis-Mid-South Race for the Cure, Shops at Carriage Crossing. Info: 757-8686 or komenmemphis.org.

November 15: 4th Annual Memphis Miles for Myeloma, benefitting the Multiple Myeloma Research Foundation, 4 mile run or 1 mile walk. Shelby Farms. Info: memphismilesformyeloma.racesonline.com.

November 22: St. Jude Give Thanks Walk, Carriage Crossing. Registration begins at 7 a.m. Info: givethankswalk.org.



Customer Reference Number: 10/14



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75th Customer Connection

Produced monthly by Memphis Light, Gas and Water Division

MLGW 1939-2014

Celebrating Brilliant Service for 75 Years

Operation Feed wraps

At the recent Operation Feed wrap-up ceremony, Mid-South Food Bank representatives thanked MLGW employees for their participation and explained how much this year's donations will make a difference. The Food Bank's inventory decreased by 40 percent earlier this year; but fortunately, media attention and Operation Feed came to the rescue. This year, a record-breaking 121 companies across the region participated in the drive that funds one million meals for those in need in the Mid-South.

MLGW placed first in the level-of-giving category for companies with 1,000-4,999 employees. Cliff DeBerry, MLGW Director of Analysis, Strategy & Performance, Executive Sponsor of the campaign, stated, "I am thrilled and elated that MLGW employees stepped up to the plate to support the 2014 Operation Feed Campaign. As a company, we beat our goal of \$25,000 by raising \$28,165." All donations came exclusively from employees.

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MLGW receives accolades at local BENNY Awards



Left to right: Roby S. Williams, Black Business Association President; Jozelle Booker; Board Commissioners Derwin Sisnett and Rick Masson; and MLGW President and CEO Jerry Collins Jr.

Recently, the Black Business Association of Memphis celebrated 40 years of service to the Memphis community and held its annual Black Entrepreneurship and Networking Needs You Awards luncheon.

At the event, MLGW was recognized as the Outstanding Business in Purchasing for its efforts in minority and women-owned business spending and inclusion in the supply chain. In addition, Jozelle Booker, MLGW Manager of Procurement and Contracts, was recognized as an Outstanding Business Professional for her work in promoting women- and minority-owned business inclusion in the procurement of goods and services at MLGW and throughout the Memphis community.

The BENNY Awards recognize superior achievement in business by minority and women owned businesses and by supportive corporations.

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Get rewarded for making your home more energy efficient



eScore, a residential energy-efficiency program developed through a partnership between MLGW and TVA, gives customers a customized path for making your home a 10 – the highest score possible. By participating in eScore, you will receive an eScorecard that ranks the efficiency of your home from

1-10, an eScore report with photos of the areas evaluated, a list of instant rebate options for qualified energy-efficiency improvements*, direct-install items (for example, CFL bulbs, low-flow showerheads and aerators), and expert recommendations from a TVA-certified Energy Advisor.

Save on energy cost and usage by improving your eScore and making your home as energy efficient as possible over time, at a pace you can afford!

To register and find out more information about the eScore program, visit 2escore.com or call 1-855-237-2673 Monday through Friday, 7 a.m. to 5 p.m.

* Instant rebates are not available on improvements for which you already received an IHEE program rebate. Cost depends on eScore program chosen. Please refer to 2escore.com for additional information and restrictions.

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Public Power Week

MLGW celebrates Public Power Week October 5-11. Public utilities deliver reliable service at the lowest rates. We exist to serve our fellow citizens with responsive service, local control, customer ownership and involvement in our communities.

MLGW is the largest three-service public utility in the U.S., and a national survey shows that MLGW has the lowest combined rates of comparable utilities in the country.



Reminder: Pilot Safety Inspection

Remember to schedule an appointment to have your Pilot Safety Inspection done. The service is always free to physically challenged customers and seniors, 60 years and older. To schedule an appointment, please call 820-7878 to choose a date and time convenient for you.

You may also use our Interactive Voice Response system (IVR) to schedule an appointment. You will need your 16-digit account number when using this system. For the best selection of dates and times, please call as soon as possible.



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