

MLGW completes second A-Blazing Race

MLGW has successfully completed its second A-Blazing Race, a model solar car race for boys and girls in grades third through eighth grade. The race was held Saturday, August 16 at MLGW's Beale Street Landing parking garage rooftop.



Volunteers make repairs to a model solar car during the A-Blazing Race.

The goal of the race is to challenge children to use scientific know-how, creative thinking, experimentation and teamwork to design and build high-performance model solar vehicles. MLGW provided kits containing a solar panel and motor.

For more information regarding the A-Blazing Race, contact Beverly Perkins at 528-4820, commrelations@mlgw.org or visit mlgw.com/community/ablaze.

En Español: Encuentre este informativo, *Customer Connection*, traducido al español en nuestro sitio de red visitando mlgw.com/customerconnection.

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Community Calendar

September 19-20: St. Jude RIDE, 24 hours of speed, excitement and fun. Tom Lee Park/Riverside Drive, Sept. 19, 6 p.m. – Sept. 20, 6 p.m. Info: Lee Bobo, 373-5051, Lee.Bobo@stjude.org, stjude.org/ride.

October 2: Feed the Soul, a MIFA event, The Warehouse, 36 East G.E. Patterson, 6-10 p.m. Info: 529-4523 or MIFA.org.

October 10: 5th Annual Swing for Success UCAN Golf Fundraiser, Glen Eagle Golf Course, Millington. Tee off time 8 a.m. Info: Mary Dugan, 262-8642 for sponsorship and entry. Ucanofmemphis.org.

October 10: A Vintage Evening, Celebrating 10 years of Creative Aging, Annesdale Mansion, 1325 Lamar Avenue, 7 p.m. Tickets at ArtsMemphis, 5757 Mendenhall or creativeagingmidsouth.org. Info: 272-3434.

October 10-12: 42nd Annual Juried Crafts Fair, The Pink Palace Museum, 3050 Central Ave. Various times. All proceeds go to Memphis Museums, Inc. Info: 636-2408, johndandsally@bellsouth.net.

October 19: 2014 STEP UP Walk/Picnic for Down Syndrome Awareness, Memphis Botanic Garden. Family friendly event with food and entertainment. 12-4 p.m. Info: 547-7588 or admin@dsamemphis.org.

October 25: 22nd Annual Komen Memphis-MidSouth Race for the Cure, Shops at Carriage Crossing, 4674 Merchants Park Circle. Expo opens at 6:30 a.m. Race begins at 9 a.m. Info: 757-8686, info@komenmemphis.org or komenmemphis.org.



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Celebrating Brilliant Service for 75 Years

September is Preparedness Month

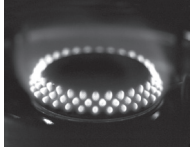
September is National Preparedness Month and Ready Shelby is your local resource for tips to prepare yourself, your family, and even your pets for all kinds of emergencies. If a major County-wide emergency ever occurs, it is unlikely that emergency response services can immediately respond to everyone's needs. That's why it's so important to be prepared to take care of yourself and your family for at least the first 72 hours. Ready Shelby encourages everyone to take positive, simple steps towards a preparedness plan.



A basic emergency kit should at least contain:

- Bottled Water
- Canned Foods
- Manual Can Opener
- Prescription Medicines
- Flashlight
- Replacement Batteries
- Eating/Drinking Utensils
- First-Aid Kit
- Non-Electric Telephone
- Battery-Operated Radio

Learn more at readysbelby.org.



Natural gas safety: Protecting your family and home

Natural gas is one of the most reliable, efficient and environmentally safe sources of energy. MLGW is committed to providing natural gas in a safe and reliable way to its customers. However, due to the chemical makeup of natural gas, you should be aware of a few hazards and know how to react to them.

Natural gas leaks

While MLGW performs regular maintenance and surveys on its pipelines, it is impossible to monitor the entire system at all times. For MLGW to monitor our system, we need our customers to be aware of, and know how to recognize and react to a potential leak.

How to recognize natural gas leaks:

- Rotten egg smell
- Hissing or roaring sound caused by escaping gas
- Dead or discolored vegetation in an otherwise green setting along a pipeline route
- Blowing dirt, grass or leaves near a pipeline
- Flames coming from the ground or from valves along a pipeline
- Steady bubbling in a wet, flooded area or marshland, river, creek or bayou
- Frozen ground not related to weather

What to do if you suspect a gas leak:

- Leave the vicinity immediately by foot. Abandon house, vehicles and/or equipment.

- Avoid open flames or other sources of ignition.
- Do not start or restart motor vehicles or electrical equipment near the suspected leak.
- Do not operate electric equipment (light switches, phones, flashlight, etc.).
- Warn others to stay away from the area.
- Do not try to put out a natural gas fire.
- From a remote location, call MLGW and your public safety officials.

How to report a pipeline leak:

- From a safe location, call MLGW's 24-hour emergency line at 528-4465 and report the leak. Give your name, the location and a description of the leak.
- You also may call 911 or your local public safety officials and describe the location and the situation.
- Call local law enforcement officials to isolate the area.

More on natural gas safety can be found at mlgw.com/residential/safety.

You can help 'scrap' the copperheads

Copper thieves have been wreaking havoc in many of our neighborhoods. They steal air conditioner units to get to the copper coils, and they rip the copper from wiring, electric meters, plumbing and appliances, doing vast amounts of damage to homes, churches and apartment buildings.

The problem has mounted in recent years. Think of the criminals as **copperheads** — “any venomous critter, who sells, transports or buys stolen metal.” The results are harmful indeed. Everyone should know that when the



copper thieves are allowed to do their illegal work untouched they are:

- Severely damaging homes and other structures
- Rendering new appliances useless
- Increasing neighborhood blight
- Stealing from the city's tax base
- Driving investors from Memphis

Now many community groups, including MLGW, have come together and launched CopperStoppers to put a stop to this problem of scrap metal theft. A campaign under the umbrella of CrimeStoppers of Memphis and Shelby County will provide enhanced awards of up to \$1,000 for anonymous citizen tips about copper thefts at 528-CASH (2274).

MLGW supports Latino community



In the picture, a bilingual MLGW representative explains to a customer how to save energy while on vacation.

MLGW continues its support to the Latino community by constant participation in special events that cater to that segment of our community. MLGW is always present at such events with information on how to save energy for a lower monthly bill, how to stay safe around utilities, and how to avoid

becoming a victim of utility fraud. This time around it was the Latino Festival, which celebrated local station Radio Ambiente's 20th year anniversary.